



# Harper St Health Newsletter

Kia ora and Welcome to our latest Newsletter

Firstly, we would all like to thank everybody for being patient with us over the past few months as we awaited the return of Rob Helliwell following a Motor Vehicle accident. Rob has returned to work on reduced hours and recovering well.

During Robs absence our Nurse Practitioners have continued to provide you with an excellent level of care, and this is a timely reminder to those who are not familiar with the role, that a Nurse Practitioner (Julie and Melissa) are able to provide the same level of care as a General Practitioner.

## **Covid**

Unfortunately, we have in the past few weeks noticed an increase in the number of cases in our community, and it is a reminder that over the holiday period we must continue to behave responsibly, if you experience any cold or flu like symptoms ... test. Harper St Health has a good supply of RATS so please call reception if you require any.

## **New Staff**

We welcome Kerry to our reception team. Kerry will be working 4 days per week and is ready and willing to assist you.

## **New Script Line**

You will notice that when you call our clinic you now have the option to press 1 and leave a message for your repeat prescriptions. We would encourage you all to utilize this option and also remember that script requests can be left via Manage My Health.

## **Manage My Health**

Recently we had emails sent out to all our patient to invite you to join Manage My Health.

We continue to encourage our patients to use our Patient Portal, Manage My Health. Enrolling is as easy as providing reception with your email address or following the email that you received. Enrolling on Manage My Health enables you to access your medical records, request repeat prescriptions, view test results, and communicate securely with your health provider. Enrolling with Manage My Health is free, however there are costs for services such as online consultations and repeat medications. Manage My Health does have a facility to book an appointment.

## **Late Night Appointments**

The team at Harper St Health acknowledge that it is difficult at times for you to make an appointment during the day. We are currently fine-tuning ways to hopefully assist you, so keep an eye on our facebook and website in the New Year and we will let you know more 😊

## Christmas Hours

Date	We will be open or closed	Operating times
Friday 23rd December 2022	Open	8.30am to 5.00pm
Saturday 24 <sup>th</sup> December 2022	Closed	
Sunday 25 <sup>th</sup> December 2022	Closed	
Monday 26 <sup>th</sup> December 2022	Closed	
Tuesday 27 <sup>th</sup> December 2022	Closed	
Wednesday 28 <sup>th</sup> December 2022	Open	8.30am to 5.00pm
Thursday 29 <sup>th</sup> December 2022	Open	8.30am to 5.00pm
Friday 30th December 2022	Open	8.30am to 5.00pm
Saturday 31 <sup>st</sup> December 2022	Closed	
Sunday 1 <sup>st</sup> January 2023	Closed	
Monday 2 <sup>nd</sup> January 2023	Closed	
Tuesday 3 <sup>rd</sup> January 2023	Closed	

**Returning to normal hrs 4<sup>th</sup> January 2023**

**The Team at Harper St Health wish you all a Safe and Happy Christmas and New Year.**

